

Member Surveillance Dashboard

Frequently Asked Questions (FAQs)

1) What is the purpose of Member surveillance Dashboard?

Member surveillance dashboard aims to provide information to the compliance/risk officer about trades and alerts which are abnormal in nature.

2) How can I access Member surveillance dashboard?

Member can access Member surveillance dashboard using link:

<https://www.connect2nse.com/SurveillanceDashboard/>

User id and password is shared in extranet path:

<Member folder>/Investigation/Dnld

3) What to do if I have not received the file on Extranet?

Member is required to send an email on survit_msd@nse.co.in & surv_msd@nse.co.in along with the necessary fields as mentioned in circular.

4) What if i want to change my email id or mobile no.? Can i put group email id? How many email id's can be configured?

For change in email id, member is requested to send mail on survit_msd@nse.co.in along with the requisite fields mentioned in the circular, member can choose to enter individual or group email id. Further member can configure only 1 email id.

5) Within how many days I have to validate my Login ID?

Members are requested to validate their login within 30 Days of the original circular post which member login will be deactivated and member will have to request for new member login (procedure mentioned in circular).

6) What kind of Alerts / Information is covered by this dashboard?

Members shall refer Annexure 1 attached along with the circular else a manual is attached on the login page itself.

7) What is the expected time to reply? Can I put alerts in under-watch?

Member is expected to reply on T day basis, in case of alert which requires detailed analysis member can keep the alert in under-watch which is upto 15 days.

8) What is 'Transactional escalation from TM to the Exchange' relevant for, when should I intimate exchange about the same?

This section provides member to escalate client's transaction to exchange on which the member has observed & acted.

9) What is 'Members view' on the market relevant for?

Members are expected to update their views on the market movements, reason for volatility in the market or any other market intelligence.