



FAQ's on Activation of Scenario

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Background:

In order to provide equal access to all the Trading Members spread over a wide geographical area, the Exchange offers Leased Line-Terrestrial-based form of telecommunication connectivity.

1. What is Leased Line?

The leased line is terrestrial based connectivity which connects members to Exchange trading system via Point of Presences (POP).

2. What are the connectivity offerings in Lease Line?

The Exchange Connectivity offering is available at the below mentioned path: <https://nseindia.com> > Trade > Connectivity & User id > “Read more about Connectivity Options at NSE”.

3. What are the different categories available for connectivity's?

Members can refer the below link on website:

https://archives.nseindia.com/membership/content/NSE_connectivity_options.pdf

4. What are the charges for Connectivity?

Members can refer the below link on website:

<https://www.nseindia.com/trade/platform-services-connectivity-costing>

Members may also get in touch with SIFY for other charges in case of any.

5. Which are the different types of Service Providers and their charges?

The service Providers for POP based Leased Line connectivity under wired and Wireless last mile connectivity would be as below:

- Tata Communications Limited
- Bharti Airtel Limited
- MTNL/BSNL

Members are requested to refer Annexure 3' in circular Ref No NSE/MSD/37818 dated May 23, 2018. Members can also get in touch with SIFY on nse.servicedesk@sifycorp.com respect to Service Provider charges.

6. What is POP and where can member find the list of POP locations?

POP is Point of Presence, established by Exchange at different locations to enable member connectivity to Exchange trading server. Members are requested to refer the circular Ref No. **NSE/MSD/37818, NSE/MSD/38479, NSE/MSD/38672, NSE/MSD/38942, NSE/MSD/38976, NSE/MSD/42750 and NSE/MSD/45173** for the list of various POP locations.

Members are requested to also refer any latest circular issued in this regard.

7. What are the types of POP based Leased Line (LL) connectivity?

There are two types of POP based Leased Line (LL) connectivity.

- Managed Service Mode
- Self Service Mode

8. What is difference between Managed Service Mode and Self-Service Mode?

Managed Service (MS) - Under managed service mode the last mile lease lines shall be owned and procured by NSE. The lease line and router will be managed by the NI.

Self Service (SS) - Under self-service mode the last mile lease lines shall be owned and procured by the member. The lease line and router will be managed by the member.

Members are requested to refer the circular no. Ref: **NSE/MSD/39377** regarding detailed description of Managed Service Mode and Self-Service Mode.

9. What is the specification of router in case of Self-Service Mode?

Members are requested to refer 'Annexure 1' in circular Ref No. **NSE/MSD/37300**

10. Which are the types of Offices permitted for Connectivity Installation?

The different types of Offices for Connectivity Installation are as below:

- Branch Office of Trading Member
- Corporate Office of Trading Member
- Registered Office of Trading Member
- Authorized Person's Office of Trading Member
- Third Party Data Center in India

11. How can member apply for connectivity with the Exchange?

Members may refer the below link while applying for connectivity.

Path on ENIT: **ENIT > Membership > TCP IP Scenario > Activation**

12. Which documents are to be submitted while applying for connectivity at third party data center?

Member can refer the below table:

Sr No.	Instance	Document required
1	Member applying for 1st connectivity on third party data center	Undertaking and NOC of the data center
2	Member applying for additional connectivity on same third-party data center	No documents required
3	Member applying for additional connectivity on any other/New third party data center	NOC of the data center

Members are also requested to kindly send the Exchange the hardcopy of the Undertaking and NOC of the data center.

13. Where can member find the format of the third-party data center documents to be submitted to the Exchange?

Member may refer the below link for the format.

<https://www.nseindia.com/trade/platform-services-application-formats>.

14. How will the request for connectivity be processed?

Members are requested to refer the circular no **NSE/MSD/39377**.

15. Where will the Member find the status of Scenario Activation request?

Members are requested to refer REQUEST STATUS REPORT on ENIT.

Path: ENIT - NEW - TRADE > MEMBERSHIP > TCP IP SCENARIO > REQUEST STATUS REPORT.

16. Whom can the member contact for status update of scenario activation request?

Members are requested to get in touch with SIFY on nse.servicedesk@sifycorp.com to check the status update of their request.

Member may also refer the escalation matrix provide in the circular no **NSE/MSD/39377**.

17. Member has submitted request for activation of connectivity under self-service mode. When shall he receive NOC from the Exchange?

Member shall receive the NOC on the email id mentioned by the member while submitting the request on ENIT.

Member will receive the NOC by the end of day for any request which is submitted by 3:00 pm on that day.